

Privacy Policy

Effective date: 9/25/2025

This Privacy Policy explains how **Dept of OpEx USA, LLC** (“DOPEX,” “we,” “us,” “our”) collects, uses, and protects personal data when you visit **www.dopex.co** and when you interact with our services, support, and marketing (the “Services”). If a product or page has a different policy, that policy controls for that product or page.

We keep things simple: collect only what we need, protect it, and give you clear choices.

1. What we collect

- **Contact and account info:** name, email, phone, company, role.
- **Site and device info:** IP, browser, device, pages visited, and similar analytics.

We do **not** knowingly collect data from children under 13 or sensitive categories like health, religious, or genetic data.

2. How we use data

- **Provide and improve the Services:** onboarding, support, troubleshooting, and product operations.
- **Communications:** service notices, security alerts, and—if you opt in—news and updates.
- **Security and compliance:** fraud prevention, auditing, legal obligations.
- **Research and analytics:** aggregate insights to improve performance and usability.

We do not sell personal data.

3. Legal bases (GDPR/UK GDPR)

We process data when:

- It is necessary to perform a contract or take steps at your request.
- We have a legitimate interest that is not outweighed by your rights.
- You give consent, which you can withdraw at any time.
- We must comply with law.

4. Sharing

We share data only with:

- **Service providers (“processors”)** that operate our infrastructure and tools (examples include Microsoft, Acumatica, hosting, analytics, support). They must protect your data and act on our instructions.
- **Legal and safety reasons** when required by law or to protect rights, security, and integrity.
- **Business transfers** if we undergo a merger, acquisition, or reorganization.
- **With your direction or consent.**

5. Cookies

DOPEX uses cookies to improve your browsing experience, analyze site traffic, and personalize content. Some cookies are essential, while others help us understand how our site is used or support marketing. You can manage or disable cookies in your browser settings at any time.

6. Your choices and rights

Subject to your location’s laws (including GDPR/UK GDPR and CCPA/CPRA), you may:

- **Access, correct, or delete** your personal data.
- **Object to or restrict** certain processing.
- **Port** data to another provider.
- **Opt out of marketing** at any time by using unsubscribe links or contacting us.

We will verify requests and respond as required by law.

7. Data retention

We keep personal data only as long as needed for the purposes described, to meet legal, accounting, or reporting requirements, and then delete or anonymize it.

8. Security

We use administrative, technical, and organizational measures to protect data, including encryption in transit, access controls, and logging. No method is 100% secure; please use strong credentials and notify us of any suspected issues.

9. International transfers

When we transfer data internationally, we use lawful mechanisms such as Standard Contractual Clauses and implement appropriate safeguards.

10. Do Not Track

Browsers may send “Do Not Track” signals. Our Services do not currently respond to these signals.

11. Changes to this policy

We may update this policy from time to time. We will post the revised version with a new effective date. Material changes may also be announced via the Services or email.

12. Contact

Questions or requests about privacy:

- **Email: info@dopex.co**